SIMPSON

EZIloader

7.0kg

Front Load Washer

Instruction Booklet

45S710E

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The symbols you will see on some paragraphs of this booklet have the following meaning:

The warning triangle and/or the key words (Warning!, Caution!) emphasize information that is particularly important for your safety or correct functioning of the appliance.

The information marked with this symbol provides additional instructions and practical tips on the use of the appliance.

Tips and information about economical and ecological use of the machine are marked with this symbol.

Our contribution to the protection of the environment: we use environmentally friendly paper.

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Dear customer,

Please read these operating instructions carefully and pay particular attention to the safety notes indicated below. We recommend that you keep this instruction manual for future reference and pass it on to any future owners.

⚠ Warnings

The following warnings are provided in the interests of overall safety. You must read them carefully before installing or using the appliance.

Installation

- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.
- All internal packing must be removed before using the appliance. Serious damage may be caused to the machine or adjacent furniture if the protective transit devices are not removed or are not completely removed. Refer to the relevant paragraph in the instruction book.
- Any electrical work required to install this appliance must be carried out by a qualified electrician.
- Any plumbing work required to install this appliance must be carried out by a qualified plumber.
- After having installed the machine, check that it is not standing on its electrical supply cable.
- Ensure air can circulate freely between the bottom of the appliance and the floor.
- The appliance incorporates backflow protection complying with AS/NZS 3500.1.2.
  No further backflow protection is required for connection to the water supply.

Use

- This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.
- Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label.
- Do not overload the appliance. Follow the instructions in the instruction book.
- Make sure that all pockets are empty. Objects such as coins, safety pins, pins and screws can cause extensive damage.
- Do not machine wash garments saturated with petroleum, methylated spirits, trichlorethylene, etc. If such fluids have been used to remove stains prior to washing, wait until they have completely evaporated from the fabric before placing garments in the appliance.
- Place small items such as socks, belts, etc. in a cloth bag or pillowcase to prevent them getting trapped between the drum and the tub.
- Use only the recommended quantities of fabric softener. An excessive amount could damage the laundry.
- Leave the porthole door slightly ajar when the appliance is not in use. This preserves the door seal and prevents the formation of musty smells.
- Always check that water has emptied out before opening the door. If not, drain the water following the instructions in the instruction book.
- Always unplug the appliance and turn the water tap off after use.

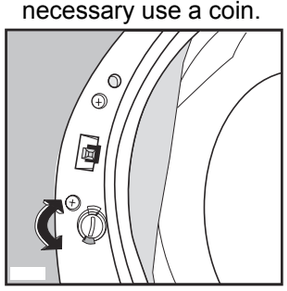
General safety

- Repairs to the machine must be carried out only by qualified personnel. Repairs carried out by inexperienced persons could cause serious danger. Contact your local Service Centre.
- Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.
- During high temperature wash programmes the door glass may get hot. Do not touch it!

Child safety

- This washing machine is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can be dangerous to children - danger of suffocation! Keep them out of children’s reach.
- Keep all detergents in a safe place out of children’s reach.
- When the appliance is to be scrapped, cut off the electrical supply cable and destroy the plug with the remaining cable. Disable the door catch in order to prevent children from becoming trapped inside while playing.

- Make sure that children or pets do not climb into the drum. To avoid this the machine incorporates a special feature. To activate this device, rotate the button (without pressing it) inside the door clockwise until the groove is horizontal. If necessary use a coin.



To disable this device and restore the possibility of closing the door, rotate the button anti-clockwise until the groove is vertical.

Disposal

Packaging materials

The materials marked with the symbol ♺ are recyclable.

>PE<=polyethylene

>PS<=polystyrene

>PP<=polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

Machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!

Tips for environmental protection

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing or stain in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.

Technical specifications

DIMENSIONS	Height	85 cm
	Width	60 cm
	Depth	63 cm
MAXIMUM LOAD	Cotton	7.0 kg
	Synthetics	3 kg
	Delicates	3 kg
	Woollens and handwash	2 kg
MAX. SPIN SPEED		1000 rpm
POWER SUPPLY VOLTAGE		220-240 V
FREQUENCY		50 Hz
TOTAL POWER ABSORBED		2200 W
MINIMUM FUSE PROTECTION		10 A
WATER PRESSURE	Minimum	50 kPa
	Maximum	800 kPa

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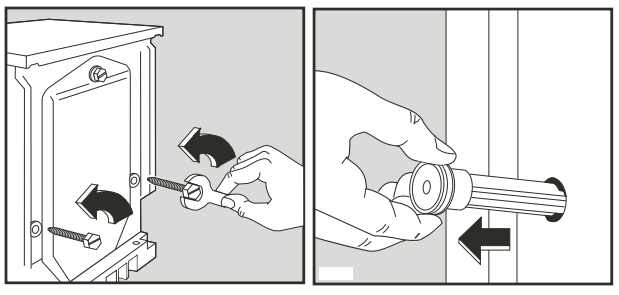
Installation

Unpacking

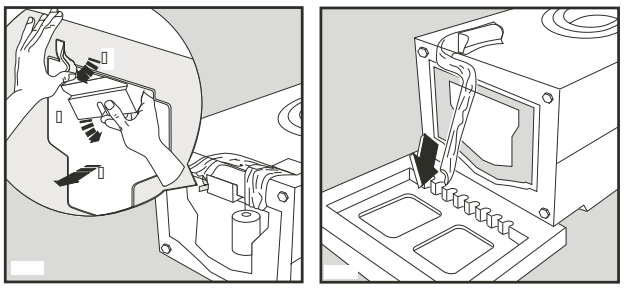
⚠ All transit bolts and packing must be removed before using the appliance.

You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.

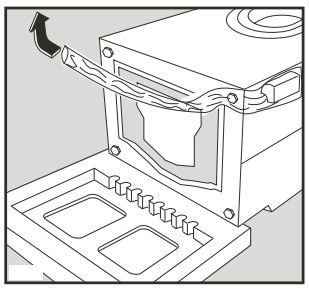
1. Using a spanner, unscrew and remove the two rear bottom screws. Slide out the two plastic pins. Lay the machine on its back, taking care not to squash the hoses. This can be avoided by placing one of the corner packing pieces between the machine and the floor.



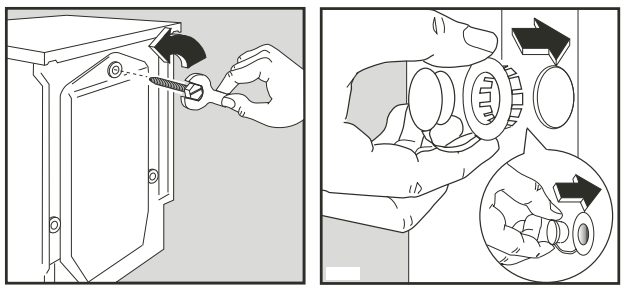
2. Remove the polystyrene block(s) from the bottom of the machine and release the two plastic bags.
3. Very carefully slide out the left polythene bag, removing it towards the right and then downwards.



4. Very carefully slide out the right polythene bag, removing it towards the left and then upwards.

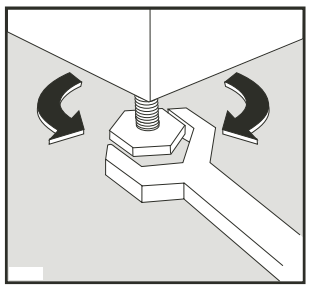


5. Set the machine upright and remove the remaining rear screw. Slide out the relevant pin.
6. Plug all the holes with the plugs which you will find in the envelope containing the instruction manual.



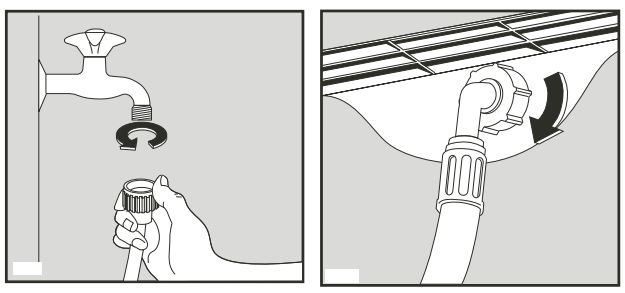
Positioning

Install the machine on a flat hard floor.
Make sure that air circulation around the machine is not impeded by carpets, rugs etc. Check that the machine does not touch the wall or cupboard units. Carefully level by screwing the adjustable feet in or out. Never place cardboard, wood or similar materials under the machine to compensate for any unevenness in the floor.



Water inlet

Connect the water inlet hose to a tap with 3/4” BSP thread.
Use the hose supplied with the washing machine.
DO NOT USE OLD HOSES.
The other end of the inlet hose which connects to the machine can be turned in any direction. Simply loosen the fitting, rotate the hose and retighten the fitting, making sure there are no water leaks.



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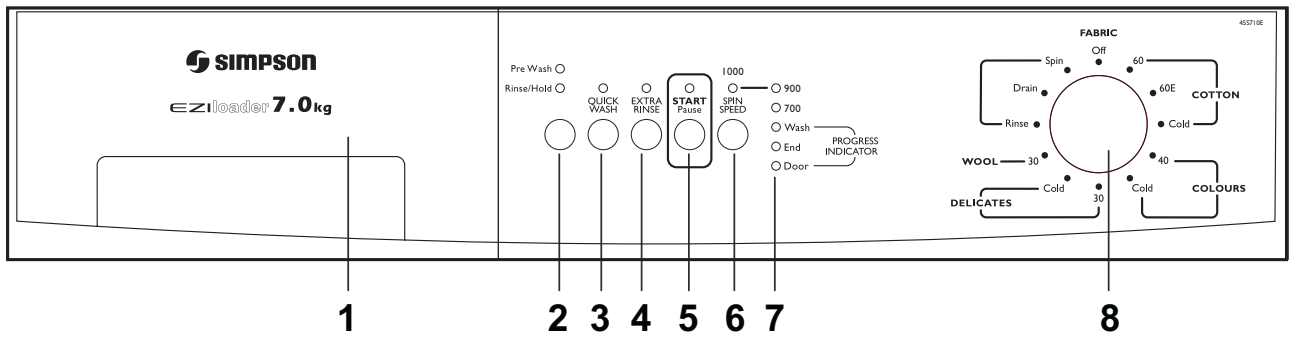
Control Panel



1 2 3 4 5 6 7 8

1 Detergent dispenser drawer

Programme Option buttons

Depending on the programme, different functions can be combined. **These must be selected after choosing the desired programme and before depressing the START/PAUSE button.**
When these buttons are pressed, the corresponding pilot lights come on. When they are pressed again, the pilot lights go out.
If an incorrect option is selected, the pilot lights flash for about 2 seconds.

2 “Prewash / Rinse Hold” button

Select **Prewash** option if you wish your laundry to be prewashed before the main wash (**not available for wool and hand wash**). The relevant light illuminates.
The prewash ends with a short spin in programmes for cotton and synthetic fabrics, whereas in the programme for delicate fabrics the water is only drained.

When selecting **Rinse Hold** option, the water of the last rinse is not emptied out, to prevent the fabrics from creasing. The relevant light illuminates and will stay on during washing.
At the end of the programme the pilot light “**End**” illuminates, the **Rinse Hold** and “**Door**” lights will remain lit. To drain water, proceed as follows:

- turn the programme selector dial to position “**O**ff ” to switch the machine off;
- select programme (**drain**) or (**short spin**);
- press **Start/Pause** button.

The light “**Function**” comes on during the drain or the spin programme. At the end of the programme the “**End**” light illuminates again and the “**Door**” light goes out.

3 “Quick Wash” button

This button allows you to select the Quick Wash function, for laundry that is only slightly soiled (**not for wool, hand wash and economy programme 60E**).
The washing time will be reduced according to the type of fabric and the selected temperature.
Max. load for cotton 3 kg.

4 “Extra Rinse” button

An extra rinse option is available for customers who may have sensitve skin types.

5 “Start /Pause” button

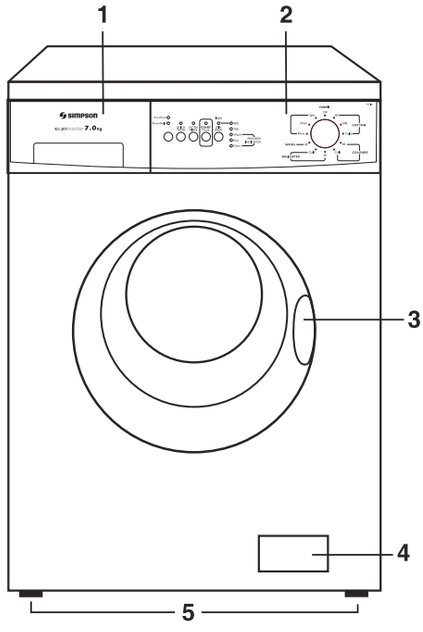
After having selected the programme and the required options press this button to start the machine. The corresponding pilot light stops flashing and remains lit.
To interrupt a programme which is running, depress the **Start/Pause** button: the corresponding pilot light starts to flash.
To restart the programme from the point at which it was interrupted, **press the Start/Pause button again**.

Your new washing machine

This new washing machine meets all modern needs for effective treatment of laundry with low water, energy and detergent consumption.

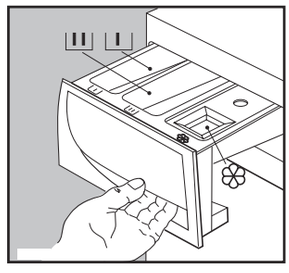
- **The programme selector dial** combines the function of programme and temperature selection, making it easier to set the programme.
- **The programme progress display** shows the spin speed selected and the washing phase which is running.
- **The special wool programme** with its new delicate wash system treats your woollens with extreme care.
- **The balance control device** ensures the machine is stable during the spin.
- **The ECO valve** allows total use of detergent and reduces water consumption so saving energy.

1 Detergent dispenser drawer
2 Control panel
3 Door opening handle
4 Drain pump
5 Adjustable feet



Detergent dispenser drawer

The detergent dispenser is divided into three compartments (fig.). The table of Washing Programmes shows which compartment to use.



Compartment : this compartment is only used for washing powder when a programme has Prewash or Stain.

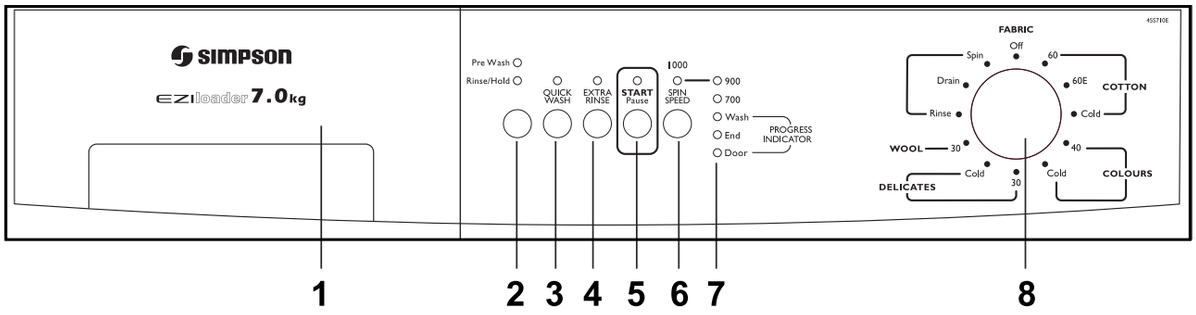
Compartment : this compartment is used for washing powder on all programmes.

Compartment : this compartment is used for fabric conditioner and starching agent.

Always add laundry detergents before switching the machine on and keep the dispenser clean and dry, so that the detergent can be efficiently dispensed from the unit.

Use

Control Panel



1 Detergent dispenser drawer

Programme Option buttons

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6 “Spin reduction” button

By depressing this button you can reduce the max. spin speed proposed by the machine. The relevant light illuminates.

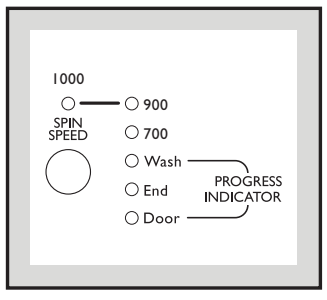
The maximum speeds are:
for cotton, synthetics, hand wash and wool: 1000 r.p.m.

for delicate fabrics: 700 r.p.m.

7 Programme display

When you select the programme, the light corresponding to the maximum spin speed provided or the various phases making up the programme comes on. At the same time the light of the **Start/Pause** button starts blinking.

Spin speed lights: are on during the washing programme and remain alight at the end of the cycle.



Function: when this light comes on this means that the machine is performing the washing programme.

End: when the programme has finished, the “**End**” pilot light comes on. If the **Rinse Hold** option has been selected, the “**End**” and the “**Door**” pilot lights remain lit.
The “End” light flashes in the event of operating problems :

4 flashes: door open

2 flashes: problem with water draining

1 flash: problem with water supply

For more information see paragraph “Trouble-shooting guide”.

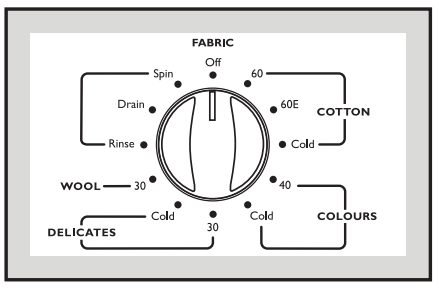
Door: the “**Door**” pilot light indicates if the door can be opened:
- light on: the door cannot be opened
- light off: the door can be opened

It stays on during the whole programme indicating that the door is locked.
When the light goes out, the door can be opened
(see page 13)

8 Programme selector dial

The selector is divided into 5 sections:
- Cotton
- Colours
- Delicate
- Wool
- Special programmes

O Reset programme/OFF



The selector dial can be turned either clockwise or anticlockwise.

Position **60E** corresponds to the ENERGY SAVING programme.

At the end of the programme the selector dial must be turned to position “Off” to switch the machine off.

Attention!
If during a washing programme the selector dial is turned to another programme, the pilot lights of the programme progress display start to flash. The machine will not perform the new selected programme.

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Washing hints

Sorting the laundry

Follow the wash code symbols on each garment label and the manufacturer's washing instructions.
Sort the laundry as follows:
whites, colours, synthetics, delicates, woollens.

Temperatures

60° recommended for intensive wash of colour fast garments
(e.g. shirts, night dresses, pyjamas....) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g. underwear).

✳(Cold) for delicate items (e.g. net curtains),
30°-40° mixed laundry including synthetic fibres and woollens.
The wool wash cycle of this machine has been approved by Woolmark for the washing of machine washable Woolmark products provided that the garments are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine. Licence No. M9604.

Before loading the laundry

Never wash white and coloured clothing together. New coloured items may run in the first wash; they should therefore be washed separately the first time.

Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins).

Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.

Remove persistent stains before washing. Rub particularly soiled areas with a special detergent or detergent paste.

Treat curtains with special care. Remove hooks or tie them up in a bag or net.

Maximum loads

Recommended loads are indicated in the programme charts.

General rules:

Cotton, linen: drum full but not too tightly packed;

Synthetics: drum no more than half full;

Delicate fabrics and woollens: drum no more than one third full.

Washing a maximum load makes the most efficient use of water and energy.

For heavily soiled laundry, reduce the load size.

Laundry weights

The following weights are indicative:

bathrobe	1200 g
napkin	100 g
quilt cover	700 g
sheet	500 g
pillow case	200 g
tablecloth	250 g
towelling towel	200 g
tea cloth	100 g
night dress	200 g
ladies' briefs	100 g
man's work shirt	600 g
man's shirt	200 g
man's pyjamas	500 g
blouse	100 g
men's underpants	100 g

Removing stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

Blood: treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

Oil based paint: moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

Dried grease stains: moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

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Rust: oxalic acid dissolved in hot water or a rust removing product used cold. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole.

Mould stains: treat with bleach, rinse well (whites and fast coloureds only).

Grass: soap lightly and treat with bleach (whites and colour fast coloured clothing only).

Ball point pen and glue: moisten with acetone (*), lay the garment on a soft cloth and dab the stain.

Lipstick: moisten with acetone as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

Red wine: soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

Ink: depending on the type of ink, moisten the fabric first with acetone (*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

Tar stains: first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

Do not machine wash garments saturated with petroleum, methylated spirits, trichlorethylene, etc. If such fluids have been used to remove stains prior to washing, wait until they have completely evaporated from the fabric before placing garments in the appliance

(*) do not use acetone on artificial silk.

Detergents and additives

Good washing results also depend on the choice of detergent and ensure correct quantities are used to avoid waste and protect the environment. Although biodegradable, detergents contain substances which, in large quantities, can upset the delicate balance of nature.

The choice of detergent will depend on the type of fabric (delicates, woollens, cottons, etc.), the colour fastness, washing temperature and degree of soiling. Only frontload washer detergent should be used in this appliance:
– powder detergents for all types of fabric,
– powder detergents for delicate fabrics (60°C max) and woollens,
– liquid detergents, preferably for low temperature wash programmes (60°C max) for all types of fabric, or special for woollens only.

The detergent and any additives must be placed in the appropriate compartments of the dispenser drawer before starting the wash programme.

If using compact (concentrate) detergents, a programme **without** prewash must be selected.

If a dosage ball/device is supplied with your concentrate detergent, measure the detergent into the device/ball which should then be placed on top of the laundry and at the back of the machine drum.

Any fabric softener or starching additives must be poured into the compartment marked ❀ before starting the wash programme.

Follow the product manufacturer's recommendations on quantities to use and **do not exceed the «MAX» mark in the detergent dispenser drawer.**

Quantity of detergent to be used

The quantity of detergent will depend on the load size, degree of soiling and hardness of the water used.

Water hardness is classified in so-called "degrees" of hardness. Information on hardness of the water in your area can be obtained from the relevant water supply company.

Follow the product manufacturers' instructions on quantities to use.

Not enough washing powder causes:

– the washload to turn grey,

– greasy clothes.

Too much washing powder causes:

– sudsing,

– reduced agitation and washing effect,

– inadequate rinsing,

Use less detergent if:

– you are washing a small load,

– the laundry is lightly soiled,

– large amounts of foam form during washing.

Operating sequence

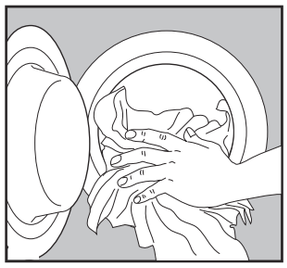
Before the first wash we recommend that you pour 2 litres of water into the main wash compartment of the detergent drawer in order to activate the ECO valve. Then run a cotton cycle at 60°C, with the machine empty, in order to remove any manufacturing residue from the drum and tub. Pour half a measure of detergent into the main wash compartment and start up the machine.

1. Place the laundry in the drum

Open the door.

Place the laundry in the drum, one item at a time, shaking them out as much as possible.

Close the door.



2. Measure out the detergent

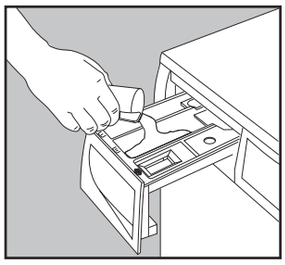
Pull out the dispenser drawer until it stops. Measure out the amount of detergent recommended by the manufacturer in a graduated cup and pour it into the main wash compartment .

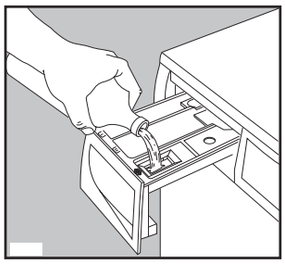
If you wish to carry out a programme with prewash or a stain phase, pour detergent into the appropriate compartment marked .

Please do not use liquid detergent with this appliance except if placed in the dosage ball/device & at the back of the machine drum.

3. Measure out the additive

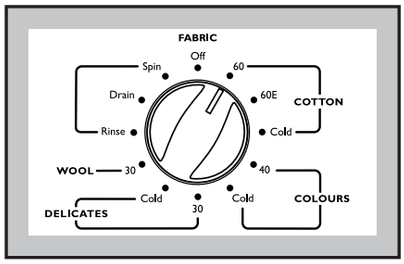
If required, pour fabric softener into the compartment marked , **without exceeding the «MAX» mark.**





4. Select the desired programme

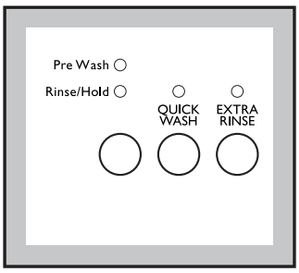
Turn the programme selector dial to the desired position.



The light corresponding to the max spin speed for the selected programme illuminates and the light of the **Start/Pause** button starts to flash.

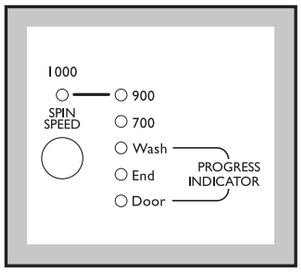
5. Select the required option(s)

The light corresponding to the depressed button illuminates.
When selecting the **Rinse Hold option** the water of the last rinse is not emptied out, to prevent the fabrics from creasing.



6.Select Spin Speed

Press the **Spin Reduction** button repeatedly to reduce the spin speed.
The relevant light illuminates.



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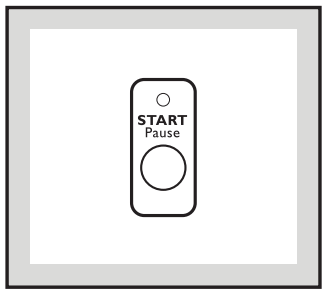
7. Start the programme

To start the selected programme, press the **Start/Pause** button; the corresponding light stops flashing.
The "**Function**"and "**Door**" lights illuminate.
The machine starts operating.



8. Altering a programme

You can alter the programme before it starts.
When the programme has started, you can only reset it by turning the programme selector dial to **O** and then you can select the new programme.
The washing water remains in the tub.
Start the new programme by depressing the **Start/Pause** button.

9. Interrupting a programme

Press the **Start/Pause** button to interrupt a programme which is running, the corresponding light starts to flash. Press the button again to restart the programme.

10. Cancelling a programme

Turn the selector dial to **O** to cancel a programme which is running. Now you can select a new programme.

11. Opening the door after the programme has started

First set the machine to PAUSE by pressing the **Start/Pause** button.
The door can be opened when the "**Door**" light has gone out.
If the "**Door**" light does not go out and the door does not open, this means that the water temperature is above 55°C, that the water level is above the bottom edge of the door or that the drum is turning.

If you cannot open the door but you need to open it you have to switch the machine off by turning the programme selector dial to "**O**". After about 3 minutes the door can be opened (pay attention to the water level and temperature!).
Select the programme again and depress **Start/Pause** to restart it.

12. At the end of the programme

The machine stops automatically, the "**End**" pilot light illuminates and the light of the **Start/Pause** button goes out.

If the **Rinse Hold** option has been selected, the "**End**" and "**Door**" phase lights are on to indicate that the water must be emptied out before opening the door.
To do this first turn the programme selector dial to "**O**" and then to drain programme or spin programme . The spin programme is performed at the maximum speed. In order to avoid any creasing or damage in synthetic, delicate, hand wash and wool items, the spin speed must be reduced by means of the relevant button.

The door can only be opened after the **Door** light has gone out.
Release of the lock is also indicated by the coming on of the **End** light.

At the end of the programme turn the programme selector dial to "**O**" to switch the machine off.
Remove the laundry from the drum and carefully check that the drum is empty.
If you do not intend to carry out another wash, close the water tap. Leave the door open to prevent the formation of mildew and unpleasant smells.

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Washing Programmes

Type of laundry and degree of soil	Programme/ temperature	Description	Possible options	Dispenser-washing agents
WHITE COTTONS Sheets, household linen, towels, tablecloths	**60** **COTTON**	Wash at 60°C 3 rinses Long spin	**PREWASH** **RINSE HOLD** **QUICK WASH** **STAIN** **SPIN REDUCTION**	*
WHITE COTTONS ECONOMY Full load for normally soiled cottons	**60E** **COTTON**	Wash at 60E 3 rinses Long spin	**PREWASH** **RINSE HOLD** **STAIN** **SPIN REDUCTION**	*
COTTON COLD Fast coloured cottons e.g. hand towels, sheets Non-fast coloured items, for example underwear, shirts, blouses	**COLD**	Cold 3 rinses Long spin	**PREWASH** **RINSE HOLD** **QUICK WASH** **STAIN**** **SPIN REDUCTION**	*
COLOURS Mixed, Shirts, blouses**easy to iron**	**40°**	Wash at 40°C 3 rinses Short spin	**PREWASH** **RINSE HOLD** **QUICK WASH** **STAIN** **SPIN REDUCTION**	*
COLOURS COLD Shirts, blouses, underwear, mixed fabrics	**COLD**	Cold 3 rinses Short spin	**PREWASH** **RINSE HOLD** **QUICK WASH** **SPIN REDUCTION**	*
DELICATES Acrylic, viscose, polyester items, curtains	**30°**	Wash at 30°C 3 rinses Short spin	**PREWASH** **RINSE HOLD** **QUICK WASH** **SPIN**	*
DELICATES COLD Acrylic, viscose, polyester items, curtains	**COLD**	Cold 3 rinses Short spin	**PREWASH** **RINSE HOLD** **QUICK WASH** **SPIN**	*
WOOL Specially tested programme for wool garments bearing the “Pure new wool, non-shrink, machine washable” label.	**30°**	Wash at 30° C 3 rinses Short spin	**RINSE HOLD** **SPIN REDUCTION**	

* With PREWASH or STAIN option

Economy programme (60E)

For normally soiled cottons you can use the relevant Economy programme: you will obtain good washing results while saving energy.
NOTE: Energy and water rating label reference program (to AS/NZS2040:2005 and AS/NZS 6400:2005) is cotton 60E program.

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Washing Programmes

Special programmes

Programme selector dial position	Programme	Programme description	Additional functions
Rinses	For rinsing hand washed items	3 rinses with liquid additive, if required short spin at max. speed	**RINSE HOLD** **SPIN REDUCTION**
Drain	For emptying out the water of the last rinse of programmes with RINSE HOLD option	Water draining	
Spin	Separate spin for all fabrics	Short spin at max. speed	**SPIN REDUCTION**
0 Reset/Off	For cancelling the programme which is running or to switch the machine off		

International wash code symbols

These symbols appear on fabric labels, in order to help you choose the best way to treat your laundry.

Energetic wash **Delicate wash**	95 Max. wash temperature 95°C	60 Max. wash temperature 60°C 60	40 Max. wash temperature 40°C 40 40	30 Max. wash temperature 30°C 30	Hand wash	Do not wash at all

Bleaching	Cl Bleach in cold water	Do not bleach

Ironing	Hot iron max 200°C	Warm iron max 150°C	Lukewarm iron max 110°C	Do not iron

Dry cleaning	A Dry cleaning in all solvents	P Dry cleaning in perchlorethylene, petrol, pure alcohol, R 111 & R 113	F Dry cleaning in petrol, pure alcohol and R 113	Do not dry clean

Drying	Flat	On the line	On clothes hanger	high temperature low temperature Tumble dry	Do not tumble dry

Maintenance

⚠ Before any maintenance or cleaning is carried out you must **DISCONNECT** the appliance from the electricity supply.

After each wash

Leave the door open for a while. This helps to prevent mould and stagnant smells forming inside the appliance. Keeping the door open after a wash will also help to preserve the door seal.

Maintenance Wash

With the use of low temperature washes it is possible to get a build up of residues inside the drum.
We recommend that a maintenance wash be performed on a regular basis.

To run a maintenance wash:

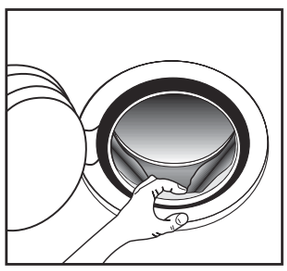
The drum should be empty of laundry.

Select the hottest cotton wash programme.

Use a normal measure of detergent, must be a powder.

Door seal

Check from time to time the door seal and remove any objects that could be trapped in the rubber fold.



Cabinet

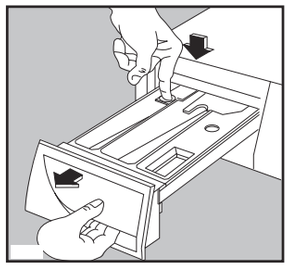
Clean the outside of the machine with warm water and a detergent used to handwash dishes. Rinse with clean water and dry with a soft cloth.

Important: do not use methylated spirits, solvents or similar products to clean the bodywork.

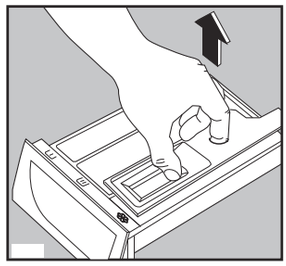
Detergent dispenser drawer

After a while, detergents and fabric softeners leave deposits in the drawer. Inspect the drawer regularly.

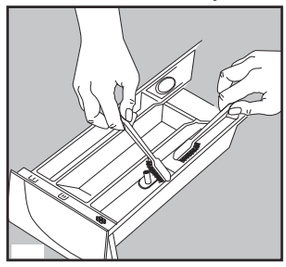
To remove the drawer from the machine, press the button in the rear left-hand corner.

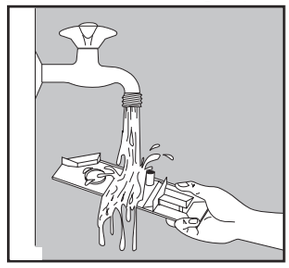


To facilitate cleaning, the top part of the additive compartment can be removed.

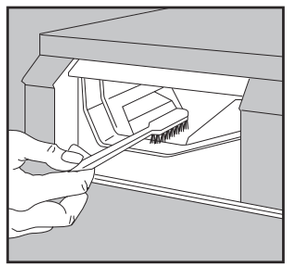


Clean the drawer by rinsing it under a running tap.





Detergent can also accumulate inside the drawer recess: clean it with an old toothbrush. Refit the drawer after cleaning.



Drain pump

Important!

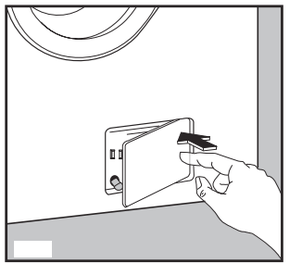
Every time you drain the water through the emergency emptying hose you must pour 2 litres of water into the main wash compartment of the detergent drawer and then run the drain programme. This will activate the ECO valve avoiding that part of the detergent remains unused with your next washing.

The pump should be inspected if

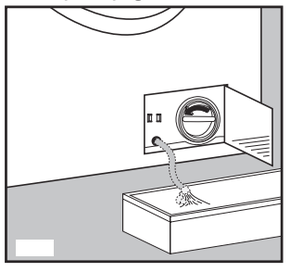
- the machine does not empty and/or spin
- the machine makes an unusual noise during draining due to objects such as safety pins, coins etc. blocking the pump.

Proceed as follows:

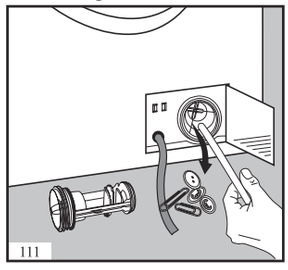
- Disconnect the appliance.
- If necessary wait until the water has cooled down.
- Open the pump door.



- Place a container close to the pump to collect any spillage.
- Release the emergency emptying hose, place it in the container and remove its cap.
- When no more water comes out, unscrew the pump guard and remove it. Always keep a rag nearby to dry up spillage of water when removing the pump guard.



- Remove any objects from the pump impeller by rotating it.



- Put the cap back on the emergency emptying hose and place the latter back in its seat.

- Screw the pump guard fully in.
- Close the pump door.

Water inlet filter

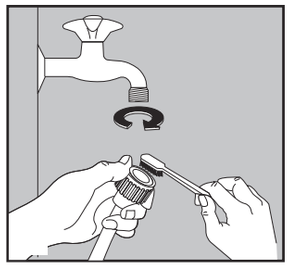
If you notice that the machine is taking longer to fill, check that the filter in the water inlet hose is not blocked.

Turn off the water tap.

Unscrew the hose from the tap.

Clean the filter with a stiff brush.

Screw the hose back onto the tap.



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Emergency emptying out

If the water is not discharged, proceed as follows to empty out the machine:

- pull out the plug from the power socket;
- close the water tap;
- if necessary, wait until the water has cooled down;
- open the pump door;
- place a bowl on the floor and place the end of the emergency emptying hose into the bowl. Remove its cap. The water should drain by gravity into the bowl. When the bowl is full, put the cap back on the hose. Empty the bowl. Repeat the procedure until water stops flowing out;
- clean the pump guard if necessary as previously described;
- replace the emergency emptying hose in its seat after having plugged it;
- screw the drain filter fully in and close the door.

The dangers of freezing

If the machine is installed in a place where the temperature could drop below 0°C, proceed as follows:

- Remove the plug from the socket.
- Close the water tap and unscrew the water inlet hose from the tap.
- Place the end of the emergency emptying hose and that of the inlet hose in a bowl placed on the floor and let water drain out.
- Screw the water inlet hose back on and reposition the emergency emptying hose after having put the cap on again.

By doing this, any water remaining in the machine is removed, avoiding the formation of ice and, consequently, breakage of the affected parts.

When you use the machine again, make sure that the ambient temperature is above 0°C.

Important!

Every time you drain the water through the emergency emptying hose you must pour 2 litres of water into the main wash compartment of the detergent drawer and then run the drain programme. This will activate the ECO valve, avoiding old detergent contaminating the next wash load.

Trouble-Shooting Guide

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out a service technician. Before contacting your local Service Centre, please carry out the checks listed below.

During machine's operation it is possible that the "End" light flashes:

- 1 flash = there is no water filling
- 2 flashes = the water is not drained
- 4 flashes = door open

Once the problem has been eliminated, press the START PAUSE button ⏻ to restart the programme. If after all checks, the problem persists, contact your local Service Centre.

Problem	Possible cause
• **The machine does not start up:**	• The door is not firmly closed. • The machine is not plugged in or there is no power at the socket. • The main fuse has blown. • The START PAUSE button has not been depressed.
• **The machine does not fill:**	• The water tap is closed. • The inlet hose is squashed or kinked. • The filter in the inlet hose is blocked. • The door is not properly closed.
• **The machine fills then empties immediately:**	• The end of the drain hose is too low. Refer to relevant paragraph in "water drainage" section.
• **The machine does not empty and/or does not spin:**	• The drain hose is squashed or kinked. • The RINSE HOLD option has been selected. • The drain pump is clogged.
• **There is water on the floor:**	• Too much detergent or unsuitable detergent (creates too much foam) has been used. • Check whether there are any leaks from one of the inlet hose fittings. It is not always easy to see this as the water runs down the hose; check to see if it is damp. • The drain hose is damaged. • The pump guard has not been fully screwed in. • The cap on the emergency emptying hose has not been replaced after cleaning the pump.
• **Unsatisfactory washing results:**	• Too little detergent or unsuitable detergent has been used. • Stubborn stains have not been treated prior to washing. • The correct programme / temperature was not selected. • Excessive laundry load.
• **The machine vibrates or is noisy:**	• The transit bolts and packing have not been removed. • The support feet have not been adjusted. • The laundry is not evenly distributed in the drum. • Maybe there is very little laundry in the drum.

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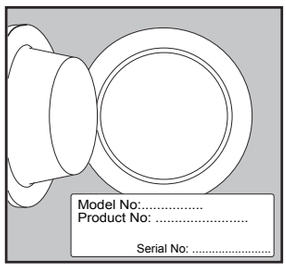
Problem	Possible cause
• **The door will not open:**	• The programme is still running, the drum is turning. • The door lock has not yet released. (DOOR pilot light is on) • The water level is above the bottom edge of the door. • The machine is heating the water.
• **Spinning starts late or the laundry is not spun enough:**	• The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can resume. If, after few minutes, the laundry is still not evenly distributed in the drum, the machine will spin at a lower speed or will not spin. If at the end of the programme the laundry is not spun enough, redistribute the load manually and select the spin programme.
• **No water is visible in the drum**	• Machines based on modern technology operate very economically using very little water without affecting performance.
• **The machine makes an unusual noise**	• The machine is fitted with a type of motor which makes an unusual noise compared with other traditional motors. This new motor ensures a softer start and more even distribution of the laundry in the drum when spinning, as well as increased stability of the machine.

If you are unable to identify or solve the problem, contact your nearest service centre. Before telephoning, make a note of the model, serial number and purchase date of your machine: the Service Centre will require this information.



Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND
APPLIANCE: [FRONT LOAD WASHER]

This document sets out the terms and conditions of product warranties for Electrolux branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Electrolux appliance.

General Terms and Conditions

1. In this warranty
   (a) 'Electrolux' means Electrolux Home Products Pty Ltd ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand;
   (b) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
   (c) 'Warranty Period' means
      (i) where you use the Appliance for personal, domestic or household purposes in Australia the period of 24 months and in New Zealand the period of 24 months;
      (ii) where you use the Appliance for commercial purposes, in Australia the period of 3 months and in New Zealand the period of 3 months, (if the period stated is 0 months you are not covered by this product warranty)
   following the date of original purchase of the Appliance;
   (d) 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. Electrolux warrants that, when dispatched from an Electrolux warehouse, the Appliance is free from defects in materials and workmanship for the Warranty Period.
4. During the Warranty Period Electrolux or its Authorised Service Centre will, at no extra charge if your appliance is readily accessible without special equipment, and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
5. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
6. Where you are within an Electrolux service area, this warranty covers the cost of transport of the Appliance to and from Authorised Service Centres of Electrolux and travelling costs for representatives of the Authorised Service Centre to and from your home or business. If you are outside an Electrolux service area, you will bear these costs. For information about whether you are within an Electrolux service area, please phone 13 13 49 in Australia, or 0800 10 66 10 in New Zealand.
7. Proof of purchase is required before you can make a claim under this warranty.
8. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
   (a) The Appliance is damaged by:
      (i) accident
      (ii) misuse or abuse, including failure to properly maintain or service
      (iii) normal wear and tear
      (iv) power surges, electrical storm damage or incorrect power supply
      (v) incomplete or improper installation
      (vi) incorrect, improper or inappropriate operation
      (vii) insect or vermin infestation.
   (b) The Appliance is modified without authority from Electrolux in writing.
   (c) The Appliance's serial number or warranty seal has been removed or defaced.
   (d) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.
9. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the Australian State where the Appliance was purchased or the law applicable in New Zealand if the Appliance was purchased in New Zealand. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

Limitation of Liability

10. To the extent permitted by law:
    (a) Electrolux excludes all warranties other than as contained in this document;
    (b) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.
11. Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so),:
    (a) in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or
    (b) in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied;
    and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before Calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.

FOR SERVICE	SERVICE AUSTRALIA	FOR SPARE PARTS
OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN AUSTRALIA **Please call 13 13 49** For the cost of a local call (Australia only)	Electrolux **ELECTROLUX HOME PRODUCTS**	OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN AUSTRALIA **Please call 13 13 50** For the cost of a local call (Australia only)

FOR SERVICE	NEW ZEALAND SPARE PARTS CENTRES
OR TO FIND THE ADDRESS OF YOUR NEAREST AUTHORISED SERVICE CENTRE IN NEW ZEALAND **Free call 0800 10 66 10** (New Zealand only)	**AUCKLAND** Prime Distributors Ltd. 8 Highbrook Drive, East Tamaki……(09) 273 3580 **WELLINGTON** Prime Distributors Ltd. 68 Victoria Street, Petone……(04) 586 2150 **CHRISTCHURCH** Prime Distributors Ltd. Unit 1, 127 Montreal Street……(03) 377 1009 R. Redpath Ltd. 55 Ferry Road……(03) 379 0446 **DUNEDIN** South City Champion, 590 Hillside Road……(03) 455 5443 Electrolux **ELECTROLUX HOME PRODUCTS**

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The Electrolux Group. *The world's No. 1 Choice.*

The Electrolux Group is the world's largest producer of powered appliances for kitchen, cleaning and outdoor use. More than 55 million Electrolux Group products (such as refrigerators, cookers, washing machines, vacuum cleaners, chain saws and lawn mowers) are sold each year to a value of approx. USD 14 billion in more than 150 countries around the world.